

# Ethan Shifrin



**Location:** White Plains, NY

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## Education

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09/2023 – present

White Plains, NY

### **White Plains High School**

- 4.0 GPA; consistently earned High Honor Roll since 6th grade
- Served as Co-Vice President of Key Club, supporting school-wide initiatives
- Founded and led the WPHS Tech Help Desk, providing peer and staff technology support
- Active member of the National Honor Society

## Work Experience

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07/2024 – present

Harrison, NY

### **Front End Team Member**

#### **Wegmans Food Markets**

- Provided friendly, efficient customer service at checkout and self-checkout lanes during high-volume shifts
- Operated registers and electronic payment systems accurately for dozens of transactions per shift
- Assisted customers with purchases, item location, and loyalty program enrollment throughout the store
- Delivered multiple curbside orders per shift, ensuring timely and accurate pickup
- Followed store procedures to reduce errors, improve efficiency, and minimize shrinkage

06/2023 – 08/2025

Armonk, NY

### **IT Assistant**

#### **Breezemont Day Camp**

- Installed and troubleshooted computer hardware and software for office staff and camp operations
- Assisted multiple staff members with technical issues, providing timely and reliable IT support
- Organized and maintained IT equipment inventory to improve tracking and accessibility

## Volunteering

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12/2025 – present

Harrison, NY

### **Technology Tutor**

#### **Brightview Senior Living**

- Tutored seniors on smartphones, tablets, email, and video calls in weekly sessions
- Created clear, easy-to-follow guides that supported independent technology use
- Troubleshooted common device issues during small-group tutoring sessions

## Skills

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### – LANGUAGES

English

**NATIVE**

Spanish

**LIMITED**

### – PROFESSIONAL

Customer Service

Leadership

Teamwork and flexibility

Organization

### – TECHNICAL

IT Support

Troubleshooting

Device Setup